## iSupplier Quick Reference Guide



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## **Viasat** Supplier Portals

## ORACLE<sup>\*</sup>iSupplier Portal

Oracle **iSupplier** is a central portal for our suppliers to acknowledge purchase orders, request changes to purchase orders, submit Advanced Shipment Notices, and track invoices for *direct material purchase orders*.

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Effective July 8, 2019 Viasat will be using **Coupa**, an electronic purchase order and invoice management platform for all *indirect products and services*. Suppliers can view, manage & acknowledge purchase orders, create invoices, and view payment status & details

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## Benefits of iSupplier



> View, acknowledge, and accept Viasat Oracle Purchase Orders



> Reduce email traffic between supplier and buyer regarding order management



> Ensure on time delivery by viewing upcoming shipments



> Track the status of Oracle invoices



## How to log into iSupplier

- 1. Go to: <u>https://ebs.prod.viasat.com/OA\_HTML/AppsLogin</u>
- 2. Enter your username and password provided by Oracle. After logging in the first time you will be prompted to update your password
- 3. Choose "Viasat iSupplier Portal" from menu on left of screen
- 4. For login support contact your procurement point of contact



## How to leverage the contact directory to modify contacts

- > Navigate to the contact directory
- > To Remove an account, click on the trashcan icon and that contact will be inactivated
- > To update a contact name or email, click on the pencil icon under the column 'Update', make any changes, and click 'save'

General	Contact Director	y : Active Contacts							
Company Profile     Organization	Create First Name	Last Name	Phone Number	Email	Status	User Account	Remove	Addresses	Update
Contact					Current	~	1		1
Directory					Current	•	1		1
	5				Current	~	1		1
					Current	~	1		1
					Current		1		0
					Current		1		1
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## Creating a new iSupplier account

- > To Create a new account, click on 'Create' (on slide 6)
- > Enter in contact First Name, Last Name, and Contact Email.
- In the 'User Account' section, the checkbox for 'Create User Account for this Contact will be checked by default. Uncheck this box if the contact will not need iSupplier access. If a contact will need iSupplier access, ensure this box is checked and once this page is saved, then they will receive an automated welcome email with log-in information.

Contact Title	~	Phone Area Code		
First Name	Test	Phone Number		
Middle Name		Phone Extension		
* Last Name	User	Alternate Phone Area Code		
Alternate Name		Alternate Phone Number		
Job Title		Fax Area Code		
Department		Fax Number		
* Contact Email	test.user@supplier.com			
Uri				
er Account				
		Supplier Name TEVET LLC, User Name test.user@sc	er Account for this Contact	
onsibility		Application	n Name	
at iSupplier Portal		ISupplier Pa	rtal	

Cancel



How to acknowledge and accept a PO in iSupplier



## PO acknowledgement performance measurement

- > Viasat requires all suppliers to acknowledge every purchase order within 5 days of receipt of PO.
- > Viasat expects Supplier to have an "On Time" Acknowledgement rate of >90% for all orders
- > Acknowledgement rate metrics are important and may be included in Supplier Business Reviews



## How to Acknowledge a PO in iSupplier

> Option 1 (Preferred): Log into iSupplier and acknowledge in one of the following ways:

- a. Acknowledge from list of orders:
  - Select PO from summary list of Orders
  - Click "Acknowledge"
- b. Acknowledge from order detail screen:
  - View Order detail screen
  - Select Action drop down "Acknowledge"
  - Click "Go"
- > Option 2: Email Acknowledgement (Only available for Non-Government PO's)
  - Acknowledge PO from email



## How to Acknowledge PO's from list of orders Option 1(a)



#### **Step 1** - Open "Orders" tab from menu at top of screen

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lo results found.			
2			
Orders At A Glance			
	Full List		
0 Number	Order Date		
	04-Nov-2019 13:55:32		
	04-Nov-2019 13:55:14		
	04-Nov-2019 13:54:39		
	23-Oct-2019 16:33:24		
	18-Oct-2019 15:27:36		
2			
Shipments At A Glance			
	Full List		
hipment Number	Packing Slip	Shipment Date	
		03-Jan-2020 10:51:30	
		25-Nov-2019 15:55:14	
		16-Oct-2019 16:02:00	
		16-Oct-2019 11:10:59	



#### **Step 2** – Select PO to Acknowledge (Can only acknowledge one PO at a time)

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Select Ord	der: Ack	nowle	dge Regulation	Request Changes Vie	w Change History				G Previous 1	-25 🔽 Next 25 🗵
Select PO	Number	INCV	Document Type	Order Date	Buyer	Currency	Amount	Status	Acknowledge By	Attachments
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0		0	Standard PO	04-Nov-2019 13:55:14		USD		Supplier Change Pending	06-Nov-2019 13:55:14	Úc.
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0		0	Standard PO	17-Oct-2019 10:52:14		USD		Accepted	21-Oct-2019 10:52:14	Űe.
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#### Step 3 – Click Acknowledge

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Purcha	se Orders									
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Views										
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Person	alize "Views"				Click "Acknowledge"				-	
View	All Purchase	e Order	s 🔽 Ga							Advanced Search
Select	Order: AC	Rnowle	Decument Time	Request Changes Vie	ew Change History	Cumonar	Annumt	Chatture	Previous []     A clange lada a Received as Recei	1-25 V Next 25 3
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0		0	Standard PO	17-0:t-2019 10:52:14	-	USD		Accepted	21-0::-2019 10:52:14	
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0		0	Standard PO	15-Oct-2019 08:10:03		USD		Accepted	17-Oct-2019 08:10:03	Ui .



# How to Acknowledge PO's using PO Details Screen Option 1(b)



#### **Step 1** - Open "Orders" tab from menu at top of screen

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ubject			Date
o results found.			
8			
Orders At A Glance			
	Full List		
0 Number	Order Date		
	04-Nov-2019 13:55:32		
	04-Nov-2019 13:55:14		
	04-Nov-2019 13:54:39		
	23-Oct-2019 16:33:24		
	18-Oct-2019 15:27:36		
R			
Shipments At A Glance			
	Full List		
hipment Number	Packing Slip	Shipment Date	
		03-Jan-2020 10:51:30	
		25-Nov-2019 15:55:14	
		16-Oct-2019 16:02:00	
		16-Oct-2019 11:10:59	



#### **Step 2** - Open PO to acknowledge

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0	-	Standard PO	18.0+ 2010 00:04:07		USD		Accepted	22 Oct 2013 13:27:30	
0	0	Standard PO	13-0(1-2019-09:04:0/	-	05D		Accepted	22-00-2019 09:04:07	03
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	<u>0</u>	Standard PO	17-Oct-2019 07:48:02	-	USD		Accepted	21-Oct-2019 07:48:02	08
0	<u>0</u>	Standard PO	16-Oct-2019 14:46:27		USD		Accepted	18-Oct-2019 14:46:27	Ű8
0	0	Standard PO	16-Oct-2019 12:51:37		USD		Accepted	18-Oct-2019 12:51:37	UB
0	<u>0</u>	Standard PO	16-Oct-2019 11:07:17		USD		Accepted	18-Oct-2019 11:07:17	Ū3
0	<u>0</u>	Standard PO	15-Oct-2019 08:10:03		USD		Accepted	17-Oct-2019 08:10:03	Ú8
(									N 100



#### Step 3 - Review PO Details and select acknowledge from drop down menu



#### Step 4 - Click "Go"



**Step 5** - For Government orders, suppliers must review and accept FAR clauses before the "Accept Entire Order" button to becomes available. Check boxes next to each FAR clause, then click on the "Accept Entire Order" button. PO's where FAR clauses do not apply, the "Accept Entire Order" button will be active when navigating to this screen.



#### **Step 6** - Add comments to buyer if necessary, click "Submit"





## Acknowledging PO's via email (Non-Government PO's only) Option 2



- > This option is available for <u>Non-Government PO's only</u>
- > Example of request for acknowledgement from email is below
- > Click on "Accept" or "Reject"



From: Alvin (Alvin)

Please review the purchase order and any other document attached to this message.

Please click on one of the following choices to automatically generate an E-mail response. Before sending the E-mail response to close this notification, ensure all response prompts include a desired response value within quotes.

Accept/Reject

Response: Accept Reject



## How to request a PO Change/Update Promise Date



**Step 1** - Go to the Orders tab. Select lines and click Request Changes.

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Views									_	
View All Purchase	Orders	×	Go	-					Advanced Sec	anth
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· PO	9	Standard PO	18-34-2018 15:52:42		USD	329.89	Accepted	20-34-2018 15:52:43	(To	
0		Standard PD	18-34-2018 11:09:18	Buyer	MSD	242.55	Goved	29-Jul 2018 11:09:10	30	
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o nere		Standard PO	16-3d-2018 09:08:33	Hidden	MSD	1,884.00	Accepted	18-368-2018-09:00:33	30	
0	0	Standard PO	16-346-2018 08:35:49		USD	1,903.00	Accepted	18-34-2018 08:35:49	(Ju	
0	1	Standard PO	13-Juf-2018 08:56:01	4	1/50	2,934.06	Accepted	17-34-2018 08:56:01	30	
0	3	Standard PO	31-3d-2018 13:27:33		MSD	5,088.00	Accepted	13-368-2018 13:27:33	វីង	
0	0	Standard FO	10-Jul-2018 14:20:03	14 C	USD	1,475.00	Accepted	12-34-2018 14:20:03	Ja	
0		Standard PO	10-36/2018 13:15:56		USD	1,130.00	Accepted	12-348-2018 13:15:56	3a	
0		Standard PO	09-1d-2018 13:35:40	(II)	AISE	1,523.40	Accepted	11-34-2018 13:15:40	30	
0	0	Standard PO	09-Jul-2018 11:59:47		USD	1,412.64	Closed	11-Jul-2018 11:59:47	(Ja	
0	1	Standard PO	09-366-2018-08:04:01		USD	13,864.20	Accepted	12-348-2018 08:04:01	Ta	
0	0	Standard PO	06-Jul-2018 14:32:39	4	A/SED	433.55	Closed	10-348-2018 14:32:39	30	
then://elizabet.text.organat.or	CALINE CONTRACT	ML/OA.jup?pages./atacite/a	apps/proc/orders/unitsui/Pro-Vpu/MainPO	S& THEFT BREES IN TREES BEECTONER AOAV	050	100.38	Kensen Acknowledoment	10-h#-2018 14:23:55	- Da	

Note: Can only be done once PO is acknowledged. The status field will = "Accepted"

If supplier doesn't request a change, the PO is assumed to be accepted as issued.

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#### Step 2 - The fields in red can be modified by the supplier when requesting changes

tome Orders Shipments Planning Finance Product nurchase Orders Work Orders Agreements View Reg	Assessments Admin Admi	story			>	Header Level
Inders: Purchase Orders > Request Changes for Standard Purchase Order : 4191923.0 (Total	U SD 390.00)					
urrency=USD			Cancel C	ancel Entire Order Printable View View	Change History Export Submit	Supplier Order
Order Information						Number
Convert Information	Torons and Conditions	Related Information				NULLIOCI
General Information	Terms and Conditions	Receipts				
Total	Payment Terms	Invoices			S	lingloval
Supplier Ste	Carrier FOB	1 Exclusion				
Address	Freight Terms					
Suwanee, GA 30024	Shipping Control					Supplier item
Order Date 17-May-2019 07:26:40	Ship-To Address					
Description	Address 1725 Breckinridge Plaza					
Status Accepted Reason	Duluth, GA 30096					Drice
Note to Supplier	Bill-To Address					> Price
Organization VSAT_OPERATING_UNIT						
Supplier Order Number	Address Attn: Accounts Payable 6155 El Camino Real					
Attachments <u>View</u>	Carisbad, CA 92009					Change
PO Detaile						Deceen / Action
PV Details						Reason/Action
TIP You can cancel the entire order or specific lines.						
TIP Click on the Show link to view shipment details of a line. To s Show All Hide All	plit a line into multiple delivery dates, click the split line icon of the	desired row and then make changes.				
Details Line Type Item/Job Item Revision Supplier Item	Description UOM Qty	Price Amount Delivered Billed Note to Supplier Cont	tractor Name Status Global Agreement Supr	lier Config ID Attachments Change Reason	Reason	Shipment Level
Hide 1 Goods 116 001	COVER PLATE EACH 1	150 150.00	Open			•
hipments						
						> Quantity Ordered
Shipment Ship-To Location Quantity Ordered Price Quantit 1 Ord 75, ViaSat Duluth 1 150	Received Amount Received Amount Promised Date 150.00 17-Jul-2019 00:00:00	Need-By Date Supplier Order Line Discount (%)	Start Effective Date End Effective Date Status Accenter	Attachments Split Change Reason	Reason Action	, j
Hide 2 Goods 721 A	PLATE C	48 240.00	Open		•	Promised Date
shipments						
Shipment Ship-To Location Quantity Ordered Price Quantit 1 Oro 75, ViaSat Dubth 5 49	Keceived Amount Received Amount Promised Date 240.00 17-3ul-2019 00:00:00	Need-By Date Supplier Order Line Discount (%)	Start Effective Date End Effective Date Status	Attachments Split Change Reason	Reason Action	> Change
			HIGHPO			
						e non ge



## How to view Shipment Schedules



**Step 1** - Go to the *Shipments* tab > *Delivery Schedules* > and search the *PO #.* The shipment schedules will appear below.





### How to view invoices



Step 1 - Go to the Finance tab and run a search

Step 2 – Select from list of Search Critera

Step 3 – Click on "Go"





#### > Results of search provide information as seen in example below

Simple Search Invoice Number PO Number Release Number	418 <b>(1990)</b> (example   1234)						Payr Invoice Ar Amoun	ment Status	•		-					Α	dvanced Search
Payment Number Invoice Status	(example : 1234-2) Go Cl	ear					Due	e Date From (example)	( 27-May-2019)	To							
Invoice 0-100955	Invoice Date 7 29-Apr-2019	Type Standard	Currency USD	Amount 1,350.00	Due Status 1,350.00 Approved	On Hold	Payment State Not Paid	us Remit-to S	applier	Remit-to Supplier Site	Due Date 29-MAY-2019	Payment	PO Numbe 4187860	r Receipt 172860	Discount Date	Available Discount	Attachments
Currency = USD General								Amount Summary					Payment Inf	ormation Paid 0.00			Export
Invoice Date 29-Apr-7 Status Approve On Hold Batch RECEIPT Attachments None Supplier Supplier State Address	2019 d (S/29-APR-19/500	603						Item 1 Freight 0 Miscellaneous 0 Tax 0 Prepayment 0 Retainage 0 Withholding Tax 0 Total 1	1,350.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00				Discount T S Payment Pay	aken 0.00 Due 1,350.0 Latus Not Pai Date ment Term ERS-Ne	0 d t 30		
SUWANE Invoice Lines Schedul	EE, GA 30024 led Payments Ho	old Reasons					_	1000	,								
Line Type Do 1 Item PA	escription ANEL				Qty U 3 E	IOM ACH	Price 450.00	Tax Included	Amount 1,350.00	Retainage Status 0.00 Approved	PO Num	ber	PO Line	PO Shipmen	t Buyer Hornsby, L	uke A (Luke)	Receipt 172860



## How to create and view/cancel Advanced Shipment Notice (ASN)



**Step 1** - Go to the *Shipments* tab > *Shipment Notices* > *Create Advanced Shipment Notices*.



Note: ASNs need to be prior to the material arriving at our dock. Failure to do so will delay the receipt of the shipment, and thus payment, and also result in unnecessary emails being sent to the supplier.



Step 2 - Select a *view* to modify which shipment lines are shown.Step 3 - Select the lines from a specific packingslip #.

create Advance	Shipment Notice											
												Export
Views												
View Shipmen	ts Due This Week	Select v	view here								Advance	ed Search
Select PO Shipn	nents: Add to S	hipment Notice										
PO Select Sumber	R Line Shipment N	em o Item Description		Due Date 🔺	Quantity Ordered	Already Shipped Quantity	Quantity Received UOM	Ship-To Location	Ship-To Organization	Currency	Supplier Site	Quantity
	1 21	CABLE, NEOPR ROHS		06-Aug-2018 00:00:00	100	0	0 FOOT	Org 75, ViaSat Duluth	75	USD	AS100	(
□ <sup>41</sup>	1 11	CABLE 2 COMPLICITION 100 NEOPF	······································	06-Aug-2018 00:00:00	300	0	0 FOOT	Org 75, ViaSat Duluth	75	USD	AS100	C
laturn to Chinma	ster Chinmont Matir	or										lor

Note: ASNs should have a 1 to 1 ratio with a packing slip/shipment. **DO NOT** submit multiple ASNs for the same packing slip/shipment. Suppliers should not combine multiple packing slips/shipments into a single ASN.

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#### Step 4 - Populate the information on the Shipment Lines tab as seen in the example below.





**Step 5** - Populate information on *Shipment Header* fields as outlined below. Then "Submit"

	5
Create Advance Shipment Notice	
Shipment Header Shipment Lines Same as Pack Slip #	Cancel Add Shipments Preview Submit
Shipment Information	
* Indicates required field * Shipment/ASN Number 3 * Expected Receipt Date Example: 06-Aug-2018 08:52:03 * Shipment Date cannot be later than today	
Freight Information	
Number of Boxes Bill of Lading	
* Tracking Number     Packing Slip	
Total Gross Weight	
Comments	

Note: Tracking numbers must be provided in the ASN. The only except is for Ship in Place transactions, where the tracking number would be SHIPPED IN PLACE.



**Step 6 -** Go to *Shipments > Shipment Notices > View/Cancel Advanced Shipment and Billing Notices* to view shipment notices submitted and/or make modifications

<b>E</b> 100	nst 🕂				-	-			
Home	Orders	Shipments	Planning	Finance	Product	Intelligence	Admin		
Delvery	Schedules	Shipmen	t Notices	Receipts	Setum	s Overdue	Recepts	2	
Shipm	ent Notic	XBS							
-		-	26						
treate	Advance	Shipment Noti	Ces.						
Upload	Advance	Shipment and	Billing Notice	5					
View /	Cancel Ad	ivance Shipme	nt and Billing	Notices					
-									
	-	22					Home C	idéls	Shipments
Privac	y Stateme	<b>n</b>							

#### View / Cancel Advance Shipment Notice

									Export
Views									13
View Last 25 Shipment No	tices 💙 Go								Advanced Search
Once a shipment notice is	cancelled it cannot be undor	ie.							
Select Advance Shipment	Notice Cancel Shipment	Notice							
Select Shipment Number	Shipment Date	Expected Receipt Date	Freight Carrier	Waybil/Airbil Number	Supplier Site	Invoice Number	Packing Slip	Processing Status Code	Cancellation Status
O 1234567891011	04-Aug-2018 08:53:30	09-Aug-2018 08:53:25		2468101214	AS100			Pending	
O 1878052F001	19-Jul-2018 13:53:34	20-Jul-2018 13:53:07		1Z32026W0317891605	101		187B05ZF001		



## Additional iSupplier Resources

- > Oracle iSupplier Process Document (PR001903) linked to Viasat.com
- > iSupplier FAQs linked to Viasat.com

